# GNOHIE

**GREATER NEW ORLEANS** HEALTH INFORMATION EXCHANGE

## WE ENSURE THAT HEALTH INFORMATION GETS WHERE IT NEEDS TO BE, WHEN IT NEEDS TO BE THERE, TO IMPROVE CARE.

### PROVIDERS & PAYERS

Empower the GNOHIE to give your doctors secure, electronic access your health history for safe, timely and coordinated care. Less for you to remember. Fewer repeat tests. Lower healthcare bills.

### PATIENTS & FAMILIES

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The **Greater New Orleans Health Information Exchange** (GNOHIE) is proud to connect healthcare providers and patients across our community.

WHO WE ARE >>        WHO WE HELP >>        HOW WE ARE FUNDED >>

Since patients rarely receive 100% of their care from a single physician or health system, communities need a health information exchange (HIE) for providers to share vital health information—no matter where patients receive care. Community benefits of an HIE:

- More effective care
- Fewer unnecessary tests & procedures
- Increased patient safety
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## WHO WE ARE

The Greater New Orleans Health Information Exchange (GNOHIE) was formed to connect care providers, care seekers and other healthcare stakeholders so that quality healthcare can flow across organizational boundaries.

As a not-for-profit organization, our sole purpose to advance the Institute for Healthcare Improvement (IHI) Triple Aim for the New Orleans community. We are working to:

- **Improve the patient experience of care (including quality and satisfaction)**
- **Improve the health of populations**
- **Reduce the per capita cost of healthcare**

The GNOHIE was developed by The Crescent City Beacon Community. Since 2013, the management services and operations of the HIE have been the responsibility of The Partnership for Access to Healthcare (PATH), a 509(a)(3) supporting organization of the statewide nonprofit organization Louisiana Public Health Institute (LPHI). In addition, The GNOHIE collaborates with the Louisiana Health Information Exchange (LaHIE), an initiative of the Louisiana Health Care Quality Forum, to aggregate important community wide health data and facilitate disaster relief.

## Who We Help

**The GNOHIE membership comprises more than 50 healthcare service delivery sites consisting of primary care providers, school-based health centers, and hospitals within the coverage area of Orleans, Jefferson, Plaquemines, St. Bernard, St. Tammany, and St. Charles Parishes.**

**Participating Providers** ▶

## How We're Funded

**The American Reinvestment and Recovery Act of 2009 provided funding for the GNOHIE infrastructure with a Beacon Grant from the Office of the National Coordinator for Health Information Technology (ONC). Subsequent support has come from a private, non-governmental grant award and increasing support from participating organizations in the form of subscription fees and fees for other services. Contact Us if you are interested in supporting the GNOHIE.**

**Support the GNOHIE** ▶

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# VISION

Health systems connected throughout Louisiana and the Gulf Coast to improve population health.

# MISSION

To advance the IHI Triple Aim for everyone, including vulnerable populations, through health information exchange:

- **Improve the patient experience of care (including quality and satisfaction)**
- **Improve the health of populations**
- **Reduce the per capita cost of healthcare**

# HISTORY

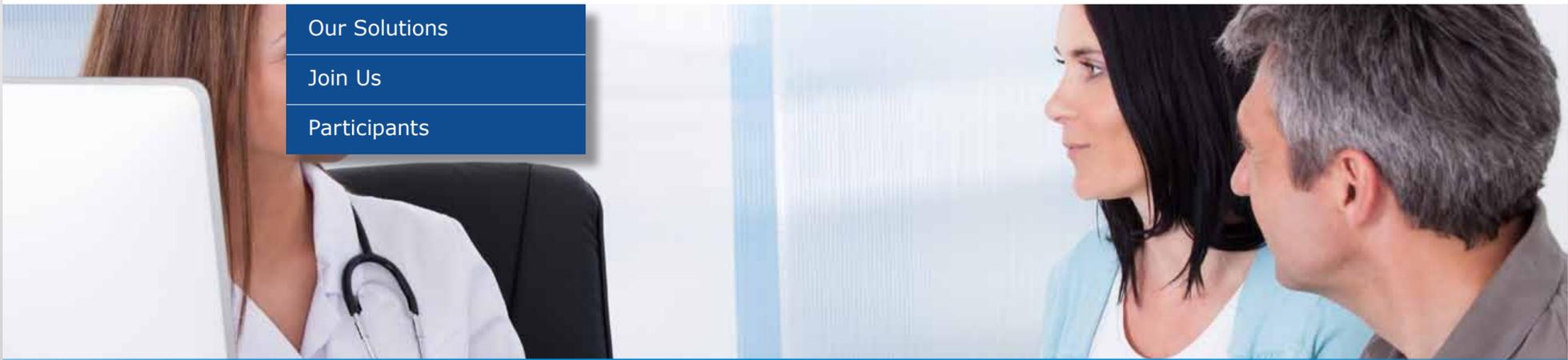| | |
|---|---|
| 2000-2009 | Collaboration among health care providers in the Greater New Orleans Region grows |
| April 4, 2010 | Beacon grant is awarded |
| May 7, 2010 | Greater New Orleans is chosen as a Beacon Community–LPHI is selected to coordinate the grant effort |
| April 5, 2011 | GNOHIE Market Assessment and Procurement begins |
| December 16, 2011 | LPHI and the Crescent City Beacon Community select the Mirth Corporation to provide the HIT infrastructure needed for a community HIE |
| January 30, 2012 | Core system components are stood up |
| July 3, 2012 | Patients begin consenting to join the community HIE |
| August, 2012 | Pilot partners begin receiving messages for patients admitted inpatient or to the ED |
| September 2013 | PATH is formed as a solution for GNOHIE sustainability |
| July 2014 | PATH governance shifts to an opt-out consent model |

Our Solutions

Join Us

Participants

▶ ▶ ▶ PROVIDERS & PAYERS

# CONNECTING FOR QUALITY CARE

The GNOHIE makes patient information securely available to providers when and where they need it. We connect a growing base of patients, hospitals, health systems, and other healthcare stakeholders to:

- **Improve care coordination for better clinical outcomes**
- **Reduce unnecessary and redundant procedures**
- **Lower costs**

## Improving the Business of Healthcare

You are tasked with managing the health of your patients while controlling the cost of their care—a balancing act made even more challenging in light of payment reform and government programs that mandate data-driven, collaborative care.

The powerful information within your electronic health record (EHR) system is exponentially more valuable when made available to all members of a patient's care team. EHRs realize their full potential when connected via HIE giving participating providers a competitive advantage and making it easier to do business with one another.

Payer organizations also stand to gain from participating in the GNOHIE by facilitating collaboration with providers to reduce avoidable hospitalizations, non-emergent ED utilization and duplicative testing among the managed care organizations covered lives.

**Contact us to learn how to get connected.** ▶

**See a list of providers already benefiting from GNOHIE participation.** ▶

How it Works

Benefits of Participation

FAQs

Opt Out

▶ ▶ ▶ PATIENTS & FAMILIES

# WHY SHARE YOUR HEALTH INFORMATION?

Not long ago the majority of health information was captured in paper records and stored in physician offices or hospital basements making it time and labor intensive for multiple doctors to obtain and view your medical records. In the case of emergency care, clinicians were forced to act without your medical history, limiting optimal clinical decision making and requiring potentially unnecessary and costly diagnostic tests.

## Put your health information to work for you by participating in the GNOHIE.

Allowing your doctors to view your medical records electronically offers many benefits.

**Benefits** ▶

You may opt out of participating in the GNOHIE.

**Learn More** ▶

Get answers to the commonly asked questions we receive on our FAQ page.

**FAQs** ▶

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